

A membership services organisation focussing on services and support for healthcare facilities management

At HFC we believe that the facilities and estates groups in the NHS should benefit from a range of member services uniquely tailored to their needs.

Membership is aimed at organisations, individuals and also support organisations, and in most cases the benefits are applicable to each of these groupings. There are five types of membership:

- ✓ NHS Organisations Any NHS healthcare organisation or Trust (NHS Orgs. or Trust)
- ✓ Non-NHS Organisations Commercial, Academic and Charity that provide services to the NHS
- ✓ Commercial Affiliates Provide products and services to providers of Healthcare FM
- ✓ Academic Universities and educational establishments
- ✓ Individual Any individual with an interest in healthcare FM

HFC offers benefits for all these areas both uniquely and in combination. For example a NHS Trust can be a member as well as individuals within this Trust.

| | Academic | NHS Orgs. or Trust | Non-NHS Orgs. | Commercial Affiliates | Individual membership |
|--------------------------------|----------|--------------------|---------------|-----------------------|-----------------------|
| Access to discounted suppliers | Yes | Yes | No | No | Yes |
| Networking opportunities | Yes | Yes | Yes | Yes | Yes |
| Benchmarking club | Yes | Yes | No | No | No |
| FM document exchange | Yes | Yes | Yes | Yes | No |
| Conferences and seminars | Yes | Yes | No | No | Yes |
| Access to Insurance services * | Yes | Yes | Yes | Yes | Yes |
| eNews and magazine | Yes | Yes | Yes | Yes | Yes |
| Jobs service | Yes | Yes | No | No | Yes |
| Career development | No | Yes | No | No | Yes |

All services marked with an * are provided by Oval Insurance Broking Ltd (Oval)

Our membership benefits also include:

For individuals:

Help lines for Legal advice; Tax & Vat; Health and Safety; Stress Counselling and also included for senior managers in the NHS and support organisations, £100,000 personal Indemnity for facilities management advice/work.

Access to discounted Criminal Protection Defence costs insurance cover (Including Corporate Manslaughter) and a range of discounted additional services including:

Home Insurance *
Travel Insurance *
Personal Accident Insurance *

Car Insurance *



| Benefit | Director | Manager | Employee |
|---------------------------------|--|---------|----------|
| Core HFC services | ✓ | ✓ | n/a |
| Legal help-line | Free | Free | Free |
| Personal Indemnity | Included | | |
| * Prosecution Defence Insurance | Available through Oval at agreed discounts | | |
| Shopping discounts | ✓ | ✓ | ✓ |
| Executive coaching | Included | ✓ | n/a |
| Job search/Career counselling | n/a | ✓ | ✓ |

For Trusts, NHS organisations, Academic and Commercial members

In addition to the core benefits of networking, FM document exchange, eNews, discounted suppliers, benchmarking, jobs service, discounted software and free places to the HFC conference, the following member benefits are available through Oval:

- Free annual Insurance Protection Review undertaken by Oval
- Access to specialist credit insurance team
- Access to specialist Construction Insurance team
- Criminal prosecution defence (Corporate Manslaughter) protection
- Free Trustee liability protection reviews
- Free workshops on above topics
- Free Personal Indemnity Insurance for FM Director when they enrol their trust/organisation

All services marked with an + are provided by Oval Risk Services

Discounted rates on:

- Crisis management reviews+
- Discounted rates for Risk Management Audits+
- IT recovery review+
- Business impact reviews+
- Risk Management/Insurance procurement management+

**HFC membership is worth upto
£25,000 per annum to a Trust**

HFC is an Introducer Appointed Representative of Oval Insurance Broking, Oval Insurance Broking Ltd is authorised and regulated by the Financial Services Authority

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For the **NHS**
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